

Businesses & Employers Unemployment Resources

The Executive Office of Labor and Workforce Development (EOLWD) and the Department of Unemployment Assistance (DUA), in coordination with the US Department of Labor (USDOL), are taking a series of actions to assist workers and employers. The pending federal legislation proposes further relief including additional money for unemployment benefits, and relief to employers for charges related to unemployment benefits paid due to COVID-19.

For current unemployment claims:

- All requirements regarding attending seminars at the MassHire career centers have been suspended.
- Missing deadlines due to effects of COVID-19 will be considered good cause, and lateness will be excused.
- All appeal hearings will be held by telephone only.

The Department of Labor issued guidance to the states instructing state agencies to apply existing law flexibly. Under the DOL guidance, DUA may now pay unemployment benefits if a worker is quarantined due to an order by a civil authority or medical professional or leaves employment due to reasonable risk of exposure or infection or to care for a family member and does not intend to or is not allowed to return to work. The worker need not provide medical documentation and need only be available for work when and as able.

To assist individuals who cannot work due to the impact of COVID-19, the Administration is filing emergency legislation that will allow new claims to be paid more quickly by waiving the one week waiting period for unemployment benefits. [Read the legislation.](#)

EOLWD and DUA are also filing emergency regulations that will allow people impacted by COVID-19 to collect unemployment in the following circumstances:

- The workplace is shut down and expects to reopen in four or fewer weeks.
- Workers must remain in contact with their employer and be available for any work their employer may have for them that they are able to do, but do not otherwise need to be looking for work.

An employer may extend the period of the shut-down to eight weeks, and the employees will remain eligible for the longer period under the same conditions described above. If necessary, DUA may extend these time periods. Employers who are impacted by COVID-19 may request up to a 60-day grace period to file quarterly reports and pay contributions.

Department of Unemployment Assistance: [Applying for Unemployment Benefits](https://www.mass.gov/applying-for-unemployment-benefits)
(<https://www.mass.gov/applying-for-unemployment-benefits>)

Resources for Businesses Executive Office of Housing and Economic Development: [EOHED COVID-19 Resources and Guidance for Businesses](https://www.mass.gov/info-details/covid-19-resources-and-guidance-for-businesses) (<https://www.mass.gov/info-details/covid-19-resources-and-guidance-for-businesses>)